

pakedgedevice&software inc

Press Release: Packedge Launches Same Day Order Fulfillment Through Will Call Pickup Service



Packedge Warehouse - Hayward, CA

Hayward, CA – Packedge Device & Software has found a way to make things easier for its local dealers.

Effective immediately, dealers can stop by the manufacturer’s Hayward, California headquarters to pick up their purchases soon after the order placement. To participate in the Will Call service, dealers must phone in their orders to the main office between the hours of 6AM and 3PM, Pacific Daylight Time. Calls must be placed at least 3 hours prior to pick-up. Pick-up hours must take place between 9AM and 4PM PDT. Any calls that fall outside the window are available for pick up the next day.

Upon arrival, dealers can also expect a free cappuccino and meet the Packedge team.

“Customer feedback is important to the success of our business,” says Nick Phillips, the Vice President of Sales at Packedge. “Our local customers have asked us to help them remain agile and competitive against internet-based suppliers. With same-day fulfillment through our Will Call service, our local dealers can give their clients a quote in the morning, pick up the equipment by noon, and have it installed later in the afternoon. That is agility in action.”

Press Release: Will Call Service

The Will Call service is one element of Pakedge's ongoing initiative to enhance its customer service experience. Integrators can eliminate additional shipment fees by skipping the standard delivery process. The Will Call service also allows integrators to retrieve their enterprise-grade networking equipment on the day of their order, helping them overcome any last-minute hurdles that can arise. With the Will Call service in place, integrators have more flexibility in their installation options, as deadlines for product orders become less rigid.

To utilize the Pakedge Will Call service, please contact the company main office at (650) 385-8700.

Pakedge Device & Software Inc.

"Pakedge is an industry leading manufacturer of high performance end-to-end networking platforms for residential and commercial A/V applications. Pakedge is recognized by industry peers and winner of the prestigious CEPro Brand Leader award for Networking in 2013 and 2014 and specializes in integrating high performance engineering innovations, operational simplicity, and systems engineering to develop technology that enables customers to unleash the power of their network."

www.pakedge.com

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